

Cancellation and Refund Policy

Because the 2021 National Conference of Bankruptcy Judges (“NCBJ”) conference is being offered as a Live + Virtual event, the amounts paid for the 2021 NCBJ conference registration are non-refundable, as all registrants will have access to the content live or online at the time of the conference and for 60 days thereafter.

Force Majeure

If the NCBJ is prevented from carrying out its obligations to the registrants to conduct its 2021 conference as a result of any issue beyond its control, or the conference cannot be conducted virtually because of software or issues with the hosting platform or due to Acts of God, strikes, labor disputes, government requisitions or restrictions or war or apparent act of war, terrorism, disaster, civil disorder, epidemic or pandemic, curtailment or restriction on transportation facilities or any other comparable calamity, casualty or condition making it impossible or impracticable to hold the 2021 conference or any part thereof (each of the foregoing, a “Force Majeure”), NCBJ shall have the right to immediately terminate all or any portion of the 2021 conference without liability and shall be relieved of its obligations to all registrants. NCBJ reserves the sole right to determine if undelivered content can reasonably be delivered by alternative arrangements. If the 2021 NCBJ conference is terminated due to a Force Majeure occurrence before the first day of the conference, NCBJ will reschedule a similar all virtual event either through NCBJ or an affiliate organization and your registration fee will be applied to the rescheduled conference.

Use of Likeness

By participating in the 2021 NCBJ conference, each registrant grants the NCBJ the right to record, film, livestream, photograph or capture their likeness in any media now available or hereafter developed and to distribute, broadcast, use or otherwise disseminate, in perpetuity, such media without any further approval from the registrant or any payment to the registrant. This grant to NCBJ includes, but is not limited to, the right to edit such media, the right to use the media alone or together with any other information, and the right to allow others to use or disseminate the media.

Code of Conduct

NCBJ values the participation of each member of the insolvency community and endeavors to deliver an engaging, collaborative, fulfilling experience. Conference participants are expected to conduct themselves with integrity, courtesy and respect for others with a high level of professionalism at all conference programs and events. Be kind to others. Each registrant acknowledges and agrees that NCBJ reserves the right to remove them from the event if NCBJ determines, in its sole discretion, that their participation or behavior is disruptive or hinders the event, or the enjoyment of the event by other attendees. Any person who is removed under this policy, will be responsible for any damages resulting from their inappropriate conduct. Participants may not record, broadcast or video sessions at the NCBJ conference. Participants asked to stop engaging in behavior unacceptable to NCBJ are expected to comply immediately. Violations of the Code of Conduct may be reported to any NCBJ conference staff member or by email to JSleeper@JBSmgmt.com. NCBJ, at its sole discretion, may involve the U.S. Marshals, who provide protective service for the federal judges participating in the NCBJ conference, in

the handling of reported violations. NCBJ may remove any individual from attendance or other participation in any conference program or activity, without prior warning or refund, if in the judgment of NCBJ, a violation of the Code of Conduct has occurred.

Virtual Platform Q & A

System Requirements

You can access the NCBJ conference of a PC running Windows 7+ or a Mac 10.12+ through Chrome or Safari. You can also access via Android tablets and phones using Chrome and iPhones and iPads using Safari. For the best experience we recommend joining on a computer through Chrome.

You should also check your connection speed prior to the meeting. You will need a minimum of 0.6Mbps download speed, but we recommend 1Mbps for streaming. For Video calls we recommend 2.5 Mbps download speed.

To test your connection, go to: <https://tokbox.com/developer/tools/precall/results>

Steps to Take for a Great Virtual Conference

- Make sure your browser is up-to-date with the latest version
- Disable any large or privacy-related browser extensions or plug-ins
- Ensure that your browser is allowing use of your camera and microphone
- Ensure that your computer is allowing use of your camera and microphone in your device settings
- Clear your cache, cookies and browsing data of all time or use of private/incognito browser window if you experience issues
- If using Wi-Fi, turn off unused devices on the Wi-Fi system that use bandwidth and may slow down your service

Save Your NCBJ KEY

The first time you log in to the conference platform with the unique identifier that you will receive by email, save the access information.

The first time you use your unique **NCBJ KEY**, save the URL address as a bookmarked favorite. Next time you log on, start by clicking the NCBJ Conference link that you saved as favorite in the top of page row of your bookmarks. Your **NCBJ KEY** uniquely identifies you as a registrant and will not work if access is attempted by anyone else.